

# Transitioning to SAP S/4HANA for Utilities



## Odbiorcy szkolenia

- Application Consultant
- Business Process Architect
- Enterprise Architect
- Solution Architect



## Korzyści

- This course will prepare you to:
  - Give you a comprehensive overview of SAP S/4HANA in a utility industry context
  - Explain how SAP S/4HANA can allow you to become more customer- centric
  - Prepare for your move to SAP S/4HANA with in-depth overviews of SAP's readiness check and transition scenarios
  - Explain the new UI features in SAP S/4HANA for Utilities
  - Introduce the SAP Business Technology Platform



## Program szkolenia

- Giving an Overview of SAP S/4HANA Utilities
  - Lesson: Determining the Distinctive Features of SAP S/4HANA System
  - Lesson: Giving an Overview of Utilities Processes
- Explaining Customer Engagement
  - Lesson: Utilizing Customer Engagement Functions for Effective Customer Service Operations
  - Lesson: Analyzing SAP S/4HANA Utilities Customer Service and Engagement Processes
  - Lesson: Applying SAP S/4HANA Utilities for Customer Engagement Architecture and Integration
- Introducing Artificial Intelligence in SAP S/4HANA Utilities

- Lesson: Optimizing Business Processes with Artificial Intelligence Integration in SAP S/4HANA
- Lesson: Leveraging Artificial Intelligence-Solutions for Enhancing SAP S/4HANA Utilities
- Lesson: Applying Data Analytics and Big Data in SAP S/4HANA Utilities
- Lesson: Categorizing Machine Learning Scenarios in SAP S/4HANA Utilities
- Exploring the Basics of SAP Fiori and Utility-Based Functions
  - Lesson: Exploring SAP Fiori in Utilities
- Explaining Asset Management (EAM)
  - Lesson: Giving an Overview of Asset Management (EAM)
  - Lesson: Explaining Asset Management (EAM) Architecture
- Exploring Cloud for Utilities
  - Lesson: Giving an Overview of Cloud
  - Lesson: Analyzing and Applying SAP Market Communication Architecture for Utilities



## Oczekiwane przygotowanie uczestnika

### Essential

- knowledge and experience in working with SAP for Utilities
- knowledge of SAP for Utilities solution

### Recommended

- [IUT110](#) or the Executing Business Processes in SAP S/4HANA Utilities



## Czas trwania

2 dni / 14 godzin

## Język

Szkolenie w języku polskim lub angielskim. Język szkolenia jest uzależniony od konkretnego terminu. W celu uzyskania szczegółowych informacji, ustalenia terminu, bądź informacji o wersji językowej prosba o kontakt z opiekunem handlowym.

- Materiały: angielski.