

SAP S/4HANA Service - Service Processing

- This course will prepare you to configure the most important business processes in SAP S/4HANA Service.
- The configuration for both and on-site service process and an in-house repair process is explained. Service contract configuration is also a topic.
- In addition the integration with Controlling, with the Cross- Application Time Sheet (CATS) and integration with Logistics in SAP S/4HANA is covered



Odbiorcy szkolenia

- Application Consultant
- Business Process Owner / Team Lead / Power User
- Help Desk/CoE Support
- Trainer



Korzyści

- This course will prepare you to:
 - Perform general configuration of service processes in SAP S/4HANA Service
 - Configure an on-site service process in SAP S/4HANA Service
 - Configure an in-house repair process in SAP S/4HANA Service
 - Configure service contracts in SAP S/4HANA Service



Program szkolenia

- Introducing Service Processing in SAP S/4HANA and Learning its Process Steps
 - Executing a Service Process in SAP S/4HANA
- Learning the General Configuration of Service Processing
 - Configuring a Transaction Type
 - Configuring an Item Category
 - Configuring Item Category Determination
 - Configuring Copying Control for Business Transactions
 - Configuring the Integration with Controlling in SAP S/4HANA
 - Configuring the Integration with the Cross-Application Time Sheet (CATS)
 - Configuring Pricing for Service Transactions
 - Configuring More Basic Settings for Business Transactions
- Configuring an On-site Service Process
 - Configuring Service Requests
 - Configuring Service Order Quotations and Service Orders
 - Configuring Service Confirmations and Service Billing
 - Configuring the Service with Advanced Execution Scenario
- Configuring In-House Repair
 - Processing an In-House Repair
 - Learning the Configuration of In-House Repair
- Configuring Service Contracts
 - Learning the Configuration of Service Contracts
- Appendix: Understanding the Technical Architecture and the Configuration of the User Interface
 - Outlining the Architecture behind SAP S/4HANA Service
 - Configuring the User Interface



Oczekiwane przygotowanie uczestnika

Essential

- [S47000](#) SAP S/4HANA Service (formerly [S4700](#))



Czas trwania

3 dni / 22 godzin

Język

Szkolenie w języku polskim lub angielskim. Język szkolenia jest uzależniony od konkretnego terminu. W celu uzyskania szczegółowych informacji, ustalenia terminu, bądź informacji o wersji językowej prosba o kontakt z opiekunem handlowym.

- Materiały: angielski.