kod szkolenia: MS-721 / ENG DL 5d

Plan, configure, and manage collaboration communications systems with Microsoft Teams

Training recipients

The training is addressed to IT departments employees, IT system administratiors or other people who deal with telecommunication issues based on MS Teams solution. The training is intended also for the people preparing themselves to take MS-721 certification exam

Benefits

Gaining knowledge and pracitcal experience in configuring and deploying Microsoft Teams Phone, organising meetings and using certified devices including Microsoft Teams Rooms and Surface Hub. During the course students will also find out about managing and monitoring Teams voice services with Microsoft Teams administration center, PowerShell, Microsoft Teams Rooms Pro portal and connection quality navigation desktop. Moreover, the course covers configuring and deploying Microsoft Teams telephony in relation to PSTN connectivity using various tariff plans. What is more, the training prepares for MS-721 certification exam.

Training program

1. Planning and designing communication systems to cooperate as part of Teams service • Introduction to Teams meeetings and conversations
- Plannning telephony in Teams
- Planning Microsoft Teams Rooms and Surface Hub
- Planning and optimising network for Teams multimedia

• Configuring and deploying Teams telephony
• Configuring and deploying Teams telephony with Direct Routing
• Additional services in Teams telephony
2. Managing communication systems to cooperate as part of Teams services
• Manage meetings and events
• Formulating and assigning Teams rules – monitored project
• Configuring and managing users' voice functions
• Configuring automatic secretary and connection queues
• Configuring, deploying and managing Teams devices
• Prparing Microsoft Teams Rooms deployment – monitored project
• Monitoring and troubleshooting communication systmes to cooperate as part of Teams service

Expected preparation of the participant

Before taking the course students should have intermediate knowledge from planning and configuring Microsoft Teams environment, managing chat, teams, channels and applications, Microsoft Teams environment, as well as troubleshooting Microsoft 365.
To increase the comfort of work and training's effectiveness we suggest using an additional monitor. The lack of additional monitor does not exclude participation in the training, however, it significantly influences the comfort of work during classes.
You can find information and requirements of participation in Distance Learning trainings at:
https://www.altkomakademia.pl/en/how-it-works/about-courses/

Training Includes

- manual in electronic form available on the platform:
- https://learn.microsoft.com/pl-pl/training/
- access to Altkom Akademia's student portal

Training method:
lecture + workshops

Language

- **Training**: English
- **Materials**: English

Examination method

On-line exam. Record at: https://home.pearsonvue.com/Clients/Microsoft.aspx

Czas trwania

5 dni / 35 godzin

Examination description

After the MS-721 course, you can take Microsoft certification exams:an Authorized Test Center,online being monitored by an offsite proctor. Details on the website: https://learn.microsoft.com/en-us/certifications/exams/ms-721/