kod szkolenia: ZP-KSIen / ENG DL 2d

Kanban Systems Improvement (KSI)

The Kanban Systems Improvement course explores how to improve customer outcomes beyond the initial benefits realised from a successful Kanban implementation. Students learn how to manage and evolve a Kanban system, scale Kanban within organisations, and gain the knowledge and skills needed to bring interconnected services, which span across multiple teams, closer to fit for purpose.

Training recipients

This course is suited for those currently using a Kanban system, have prior experience with Kanban, or are currently in the Kanban Management Professional training series (attended Kanban System Design course). This includes, but is not limited to:

- Managers, e.g. delivery leads, project or program managers
- Agile practitioners e.g. Agile Coaches, Service Delivery Managers or Scrum Masters
- Roles dedicated to maximising the value delivered, e.g. portfolio managers, Product Owners, product managers, or business analysts

Benefits

- Gaining knowledge on how to manage evolutionary change
- Learning ways to deal with resistance to change
- Understanding how to use Kanban feedback loops to develop and improve the Kanban system and its network of related services
- Becoming familiar with different approaches to scaling Kanban within an organization
- Discovering techniques for optimizing value flow in the organization and improving delivery predictability

- Learning flow metrics and how to analyze them
- Understanding tools for balancing demand and capacity, including managing variability, improving flow, and shaping demand
- Acquiring knowledge on how to use Upstream Kanban to maximize the value of work
- Learning how to manage dependencies across multiple Kanban systems

After completing the **Kanban System Design** and **Kanban Systems Improvement** training courses, you will earn the title of **Kanban Management Professional (KMP)**.

Training program

1. Introduction
2. Kanban as evolutionary change method
3. Kanban for the enterprise
4. Feedback Loops
5. Improvement techniques
6. Evolutionary change and closure

Expected preparation of the participant

The course is aimed at people who are currently using a Kanban system, have prior experience with Kanban, or attended Kanban System Design class.

Training Includes

- Certified materials
- A certificate of completion for the Kanban Systems Improvement course

Czas trwania

2 dni / 16 godzin

Language

- Training: English
- Materials: English