

# ITIL® 4 Leader: Digital & IT Strategy (DITS) - accredited training with exam

The ITIL® 4 Leader: Digital and IT Strategy is part of the ITIL 4 Strategic Leader designation. In the digital era, where technology and strategy intersect, the ITIL 4 Leader: Digital and IT Strategy module empowers IT and digital leaders to craft and drive organizational strategies that harness the full potential of digital transformation. This certification is crucial for senior decision-makers seeking to position their organizations at the forefront of digital innovation and governance.

## ITIL® 4 OFFICIAL CERTIFICATION SCHEME

**ITIL® 4 Foundation** is a prerequisite for any ITIL® 4 certification, except for the extension modules ITIL® Acquiring and Managing Cloud Services, and ITIL® Sustainability in Digital and IT that do not have any prerequisite.

**ITIL® 4 Managing Professional** is awarded when the [Create, Deliver and Support](#), the [Driver Stakeholder Value](#), the [High-velocity IT](#), and the [Direct, Plan and Improve](#) certifications are achieved.

**ITIL® 4 Strategic Leader** is awarded when the [Digital and IT Strategy](#), and [Direct, Plan and Improve](#) certifications are achieved.

**ITIL® 4 Practice Manager** designation is awarded when the [Create, Deliver and Support](#) certification, and any ONE certification from the pre-bundled courses is achieved: [Monitor, Support and Fulfil](#), [Plan, Implement and Control](#), or [Collaborate, Assure and Improve](#).

**ITIL® 4 Master** is the highest designation, awarded when the ITIL Practice Manager, Managing Professional, and Strategic Leader designations are all achieved.



## Training recipients

- IT service management practitioners who plan to become an ITIL® Strategic Leader (SL) or ITIL® Master
- IT Manager
- IT Leader
- Transformation manager
- IT Service Manager



## Benefits

- You will develop skills to assess internal and external factors when creating a digital vision and strategy across the organization.
- You will gain a deeper understanding of the evolving landscape of the modern service economy and why organizations need to adapt their strategies to remain competitive.
- You will learn about the impact and importance of a successful digital strategy on overall business success. You will discover how digital strategy influences various aspects of the business and how it can drive innovation and growth.
- You will understand how digital and IT strategies integrate with the ITIL® 4 service value system. You will learn how to effectively implement strategies across the service value chain and leverage ITIL® 4 practices to achieve strategic success.
- You will learn how to assess digital readiness, utilize technology to improve operational performance, and increase customer satisfaction.
- You will acquire skills to identify, assess risks, and manage threats and opportunities related to operating in volatile, uncertain, complex, and ambiguous (VUCA) environments.
- You will discover how culture, processes, and organizational structures align with digital transformation initiatives to support innovation.
- You will achieve a globally recognized certification ITIL® 4 Leader: Digital & IT Strategy, that signals your expertise in service management. The certificate is valid for 3 years



## Training program

1. Module 1: Key concepts of digital and IT strategy
2. Module 2: Strategy and the service value system
3. Module 3: What is the vision?
4. Module 4: Where are we now?
5. Module 5: Where do we want to be and how do we get there? (Strategic planning)

6. Module 6: Where do we want to be and how do we get there? (Strategic approaches)
7. Module 7: Take action (managing strategic initiatives)
8. Module 8: Did we get there? (Measuring strategy)
9. Module 9: How do we keep the momentum going?
10. Module 10: Managing innovation and emerging technologies
11. Module 11: Managing strategic risk



## Expected preparation of the participant

Required [ITIL®4 Foundation certification](#)



## Training Includes

The price of the training includes:

- Accredited training materials
- Voucher for the ITIL® 4 Digital & IT Strategy online exam
- ITIL® 4 Digital & IT Strategy authorized Ebook

Additional options:

- Take2 re-sit exam: 200 zł

Attention: purchasing this option is only possible through Altkom Academy before the training.

The prices presented on the website apply to sales on the Polish market. For customers outside Poland, or in cases where the PeopleCert exam requires settlement under a different region, the final price may be adjusted in accordance with PeopleCert's applicable regional pricing policy. Please contact us to confirm the price and receive an offer tailored to your country/region: [trainings@altkom.pl](mailto:trainings@altkom.pl)



## Language

- Course: English
- Materials: English
- Exam: English

## Examination method

The participants receive vouchers, which are valid for 6 months, for online exam.

Having completed the training, the participant receives an e-mail with guidelines how to register on the exam. The date is determined directly with PeopleCert, with the use of participant's account.

Online exam is conducted in the presence of proctor – a person from PeopleCert, who connects remotely with training participant's desktop and observes the course of exam via Internet camera.

The person who takes the exam is obliged to show the place where he is going to write the exam to proctor via Internet camera. Proctor checks if there are not any other persons and study aids in the room.

### Czas trwania

3 dni / 24 godzin

### Examination description

- Exam duration: 60 minutes
- 30 Multiple choice questions.
- The minimum pass mark is 70% (21 out of 30 correct answers)
- 'Closed book' exam – No use of books and training materials