

Implementing SAP Field Service Management

- This training provides an in-depth understanding of the key business scenarios supported by SAP Field Service Management, while illustrating its main functionalities and concepts.
- SAP Field Service Management supports dispatchers with real-time, automated workforce scheduling and planning, as well as providing service technicians with powerful apps to fulfill field service needs.



Odbiorcy szkolenia

- Application Consultant
- Development Consultant
- Technology Consultant
- User



Korzyści

- After completing this training, Implementation Consultants will understand the full functionality of the web- and mobile applications offered by the SAP Field Service Management solution.
- They will understand standard product features, perform configurations and customizations using the Field Service Management Administration Module and they will know use case scenarios such as administrator, dispatcher, and field technician.
- Furthermore, they will be able to provide first level support and they know where to get additional information, best practices and documentation.



Program szkolenia

- Introduction
- Master Data Management
- Planning & Dispatching
- Mobile Field Service
- Smartforms
- Business Rules



Oczekiwane przygotowanie uczestnika

None



Czas trwania

3 dni / 22 godzin

Język

Szkolenie w języku polskim lub angielskim. Język szkolenia jest uzależniony od konkretnego terminu. W celu uzyskania szczegółowych informacji, ustalenia terminu, bądź informacji o wersji językowej prosba o kontakt z opiekunem handlowym.

- Materiały: angielski