

kod szkolenia: CLICA / PL DL 5d

Implementing Cisco Collaboration Applications v 1.2

Authorized Cisco Training.

The Implementing Cisco Collaboration Applications (CLICA) training teaches you the knowledge and skills to configure and troubleshoot Single Sign-On (SSO), Cisco Unity Connection and Cisco Unity Express, and Application clients. Topics covered include streamlining communication procedures, strengthening compliance measures, and enhancing communication systems and devices.

Pay with CLC points.:

Cisco Learning Credits accepted : 43 Credits per Class

Details and registration on the provider's website:

<https://learninglocator.cloudapps.cisco.com/#/home>

The Cisco Continuing Education program is a flexible offering dedicated to all active individuals holding certifications at the Associate, Specialist, Professional, and Expert levels.

Learn more about how you can recertify through CE to maintain your certification status.

[Cisco Continuing Education Program - CE](#)

Participation in authorized training allows you to earn additional points needed to maintain your certification.

CLICA: 40 pints CE



Odbiorcy szkolenia

This course is designed primarily for professionals in the following job roles:

- Collaboration engineers
- Collaboration administrators



Korzyści

This course will help you:

- Learn to implement and troubleshoot voice mail and Interactive Voice Response (IVR) solutions using Cisco Unity Connections and Cisco Unity Express
- Prepare for the **300-810 CLICA** exam



Program szkolenia

Outline

1. Configuring and Troubleshooting Cisco Unity Connection Integration
2. Configuring and Troubleshooting Cisco Unity Connection Call Handlers
3. Troubleshooting Cisco Unity Connection
4. Configuring and Troubleshooting Cisco Unity Express
5. Configuring Single Sign-On (SSO) for Cisco Unified Communications Applications
6. Integrating Cisco Unified Communications Manager IM and Presence and Cisco Jabber
7. Customizing Cisco Unified Communications Manager IM and Presence and Cisco Jabber Functionality
8. Configuring Cisco Unified Communications Manager IM and Presence Service Compliance and Message Archiving
9. Troubleshooting Cisco Unified Communications Manager IM and Presence Service
10. Integrating Cisco Unified Attendant Console Advanced
11. Implementing Call Recording and Monitoring

Lab outline

1. Integrate and Set Up Cisco Unity Connection
2. Configure Cisco Unity Connection Call Handlers
3. Implement Toll Fraud Prevention
4. Troubleshoot Cisco Unity Connection Call Handlers
5. Troubleshoot Cisco Unity Connection
6. Configure Cisco Unity Express
7. Troubleshoot Cisco Unity Express
8. Configure Cisco Unified Communications Manager IM and Presence High Availability

9. Implement Cisco Jabber
10. Configure Centralized Cisco Unified Communications Manager IM and Presence
11. Configure Cisco Unified Communications Manager IM and Presence Service Functionality
12. Enable Message Archiving and Chat Rooms
13. Troubleshoot the Cisco Unified Communications IM and Presence Database Connection
14. Troubleshoot Cisco Unified Communications Manager IM and Presence High Availability
15. Troubleshoot Cisco Unified Communications Manager IM and Presence Service
16. Integrate Cisco Unified Attendant Console Advanced
17. Implement Call Recording and Monitoring Using a Switched Port Analyzer (SPAN)-based Solution
18. Implement Cisco Unified Communications Manager Call Recording and Monitoring



Oczekiwane przygotowanie uczestnika

Before taking this course, you should have the following knowledge and skills:

- Basic understanding of networking technologies
- Basic understanding of voice and video
- Cisco Unified Communications Manager (CUCM) experience including single site dial plan, single Public Switched Telephone Network (PSTN) gateway, and Session Initiation Protocol (SIP) trunks

The following Cisco courses can help you gain the knowledge you need to prepare for this course:

- **Implementing and Operating Cisco Collaboration Core Technologies (CLCOR)**
- **Understanding Cisco Collaboration Foundations (CLFNDU)**



Szkolenie obejmuje

- 5 days of work with the trainer
- Trainer supervision
- Contact with the community
- Authorized electronic version of the textbook
- Laboratory environment

Training method:

- Lecture
- Workshops



Język

Training: polish

Materials: english

Czas trwania

5 dni / 35 godzin

Opis egzaminu

The **300-810 CLICA** exam certifies your knowledge and skills related to collaboration applications, including SSO, Cisco Unified IM and Presence, Cisco Unity Connection, Cisco Unity Express, and application clients.

After you pass **300-810 CLICA**, you earn **the Cisco Certified Specialist - Collaboration Applications Implementation** certification, and you satisfy the concentration exam requirement for the **CCNP® Collaboration** certification.

The exam can be taken for an additional fee at a PearsonVUE center. It can also be taken online. Details are available on the website: <https://home.pearsonvue.com/cisco/onvue>