training code: ZP-SAFe-ASMen / ENG DL 2d / EN

# AI-Empowered SAFe® Advanced Scrum Master

This training develops advanced Scrum Master and Team Coach skills for working in the Scaled Agile Framework® (SAFe®) environment, enhanced by artificial intelligence. It takes participants beyond the fundamentals, covering everything from selecting the right team working method and improving flow using Kanban and metrics to coaching high-performing teams, managing conflict, and improving the performance of the entire Agile Release Train (ART).

AI tools, prompting techniques, and the concept of an “AI Teammate” accompany participants throughout the course exercises, which are built around a consistent case study. The training is designed for experienced Scrum Masters, Team Coaches, and Release Train Engineers (RTEs) who want to move beyond facilitating events to genuinely improving team performance. After completing the training, you will be able to measure and accelerate flow, facilitate conflict resolution, and take the SAFe® Advanced Scrum Master (SASM) certification exam, with the first two attempts included in the course price.

## Training recipients

- Experienced Scrum Masters and Team Coaches looking to deepen their skills in a SAFe environment.
- Holders of the SAFe® Scrum Master (SSM) certification who want to progress to an advanced role.
- Release Train Engineers supporting Scrum Masters and teams within an Agile Release Train.
- Agile Coaches working with multiple teams and at the programme level.
- Team leaders responsible for performance, workflow, and collaboration between teams.
- Project and programme managers facilitating team activities in a scaled agile environment

## Benefits

- Select the appropriate team working method, SAFe Scrum or SAFe Team Kanban, based on the nature of the work and the team's context.
- Visualise and measure team workflow using Kanban and flow metrics to accelerate delivery.
- Apply built-in quality practices as the foundation for sustainable, rapid delivery.
- Develop high-performing teams using powerful questions, team assessments, and data-driven coaching.
- Strengthen collaboration between teams within an Agile Release Train and reduce dependencies that slow down delivery.
- Identify the sources of conflict and facilitate resolution using interest-based problem-solving, framing, and reframing techniques.
- Improve ART performance by facilitating outcome-oriented events, coaching the Innovation and Planning (IP) Iteration, driving Inspect & Adapt, and facilitating problem-solving workshops.
- Use AI as a coaching partner, from applying a five-part prompt structure and working with an “AI Teammate” in practical exercises to distinguishing between AI tools, assistants, and agents.
- Prepare for the SAFe® Advanced Scrum Master (SASM) exam using the SAFe Studio platform and the SAFe CoPilot AI assistant.

PDU credits: Participants may claim 15 Professional Development Units (PDUs) towards obtaining or maintaining PMI certifications, including PMP and PMI-ACP.

## Training program

1. Introduction to the SAFe Advanced Scrum Master Role
   - The evolution of the role: from facilitating events to advanced team leadership.
   - Empowering teams with AI: AI tools, assistants, and agents, as well as the structure of an effective prompt.
   - Introduction to the case study used throughout the course.
2. Improving Flow
   - Selecting the appropriate team working method: SAFe Scrum versus SAFe Team Kanban.
   - Visualising team workflow using Kanban.
   - Measuring and accelerating flow: practical application of flow metrics.
   - Built-in quality as a lever for improving flow.
3. Building High-Performing Teams
   - Characteristics of high-performing teams.
   - Using powerful questions in team coaching.
   - Strengthening collaboration between teams.
   - Assessing and developing team performance.

4. Working with Conflict
   - Behaviours that turn conflict into an opportunity for team development.
   - Identifying the sources of conflict.
   - Interest-based problem-solving.
   - Framing and reframing in conflict-related conversations.
   - Analysing conflict and designing an action strategy: a framework for coaches.
5. Improving Agile Release Train Performance
   - Facilitating outcome-oriented team events.
   - Coaching the Innovation and Planning (IP) Iteration.
   - Driving continuous improvement through Inspect & Adapt.
   - Facilitating a problem-solving workshop.
6. Certification
   - The SAFe® Advanced Scrum Master (SASM) certification pathway and an individual learning plan in SAFe Studio.
   - Preparation materials, a practice exam, and the SAFe CoPilot AI assistant.

## Expected preparation of the participant

This is an advanced-level course that assumes practical knowledge of the Scrum Master role. The following knowledge and experience are recommended:

- Experience working as a Scrum Master or Team Coach in an agile environment.
- The SAFe® Scrum Master (SSM) certification or equivalent knowledge of SAFe is recommended.
- Familiarity with team-level and ART events, including Iteration Planning, PI Planning, and retrospectives.

## Training Includes

- Authorised Scaled Agile materials, including a digital workbook and access to the SAFe® Studio platform.
- SAFe® Advanced Scrum Master (SASM) certification exam, with the first attempt included in the price.
- SAFe® Advanced Scrum Master (SASM) certificate and digital badge upon passing the exam.

## Language

- Training: English
- Materials: English

- Exam: English

### Examination method

The certification exam is taken online through the SAFe® Studio platform as part of an individual Learning Plan activated after completing the training.
The first exam attempt is included in the training price. Participants must take the exam within 30 days of completing the training. Before the exam, they have access to preparation materials and a practice test structured to reflect the actual exam.

### Duration

2 days / 16 hours

## Examination description

- Duration: 120 minutes.
- Format: 60 single-choice questions.
- Minimum passing score: 82%.
- Delivery method: Online via the SAFe Studio platform, closed book.