altkom akademia

ITIL®4 Specialist: Sustainability in Digital & IT (SDIT) - accredited training with exam

The ITIL®4 Extension Modules have been developed to enable organizations to maximize value from adopting the globally recognized ITIL®4 framework as part of the ITIL®4 certification scheme. These certifications extend the main ITIL®4 framework and provide organizations with the guidance to address and harness the challenges and opportunities presented by emerging technologies and themes that impact their operations.

The Extension Modules also allow individuals to learn about ITIL® concepts, develop an understanding of relevant ITIL®4 guidance and enable career development opportunities in Cloud Services and Sustainability in Digital and IT.

ITIL® 4 OFFICIAL CERTIFICATION SCHEME

[**ITIL® 4 Foundation**](#) is a prerequisite for any ITIL® 4 certification, except for the extension modules ITIL® Acquiring and Managing Cloud Services, and ITIL® Sustainability in Digital and IT that do not have any prerequisite.

ITIL® 4 Managing Professional is awarded when the [Create, Deliver and Support](#), the [Driver Stakeholder Value](#), the [High-velocity IT](#),and the [Direct, Plan and Improve](#) certifications are achieved.

ITIL® 4 Strategic Leader is awarded when the [Digital and IT Strategy](#), and [Direct, Plan and Improve](#) certifications are achieved.

ITIL® 4 Practice Manager designation is awarded when the [Create, Deliver and Support](#) certification, and any ONE

certification from the pre-bundled courses is achieved:
Monitor, Support and Fulfil, Plan, Implement and Control, or
Collaborate, Assure and Improve.

ITIL® 4 Master is the highest designation, awarded when
the ITIL Practice Manager, Managing Professional, and
Strategic Leader designations are all achieved.

Training recipients

- C-Suite executives
- IT/Digital / Service / Sustainability Strategists
- Service Designers/ Architects / Developers
- Product / Service Management

Benefits

This module focuses on providing candidates with an understanding of what 'sustainability' means and
how it can deliver value. In addition, this module also provides candidates with an understanding of the
practical steps required to develop and implement a sustainability strategy, as well as the practical skills
necessary to enable an organization to deliver value by introducing sustainability practices.
Learning Outcomes:

- Understand the key concepts of sustainability
- Understand the value, benefits, costs, and risks of sustainability
- Understand how digital and information technology support sustainability
- Know how to plan sustainability for an organization
- Understand how organizational sustainability is assessed, maintained, and improved

Training program

Day 1
- Introduction to the training
- Introduction and key concepts
- What is the vision?

- Practical exercise 1

Day 2

- Where are we now?
- Where do we want to be?
- Practical assignment 2
- How do we get there?

Day 3

- Practical assignment 3
- Take action
- Did we get there?
- Practical assignment 4
- How do we get the momentum going?
- Exam preparation

Expected preparation of the participant

It does not require prior preparation.

Training Includes

The training price includes:

- Accredited training materials
- Voucher for the PeopleCert DevOps Foundamentals online exam

Additional options:

- Take2 re-sit exam: 200 zł

  Attention: purchasing this option is only possible through Altkom Academy before the training.

The prices presented on the website apply to sales on the Polish market. For customers outside Poland, or in cases where the PeopleCert exam requires settlement under a different region, the final price may be adjusted in accordance with PeopleCert's applicable regional pricing policy. Please contact us to confirm the price and receive an offer tailored to your country/region: trainings@altkom.pl

Language

- Training: English
- Materials: English
- Exam: English

Examination method

The ITIL® SDIT exam consist of two parts: Case study assessment and MCQ assessment.
Prerequisites:
The candidate must have attended an accredited training course for this module.
Case study assessment
The case study has been created for the practical assignments of the ITIL®4 Specialist: Sustainability in Digital & IT course.
Participants of the course are expected to work on the practical assignments in small groups, or individually, if they are resubmitting an assignment.
Practical assignments are assessed by the trainer(s) of the course.
Case study assessment overview

- Materials allowed: any (open book assessment)
- Exam duration: Four assignments of 60 minutes
- Number of marks: 32 (each of four assignment is worth 8 marks)
- Pass mark: 24 marks (75%)

MCQ assessment
The MCQ exam consists of 35 questions, each of which has four answer options. For each question, one option is correct and the other three are incorrect.

Duration

3 days / 24 hours

Examination description

- Duration: 60 minutes (in a language other than their mother tongue or working language have 25% of the additional time for a total of 75 minutes.)
- Multiple choice test – 35 questions
- Credit from: 23 points (65%)
- Examination without additional help