training code: E-ITIL4-DITSen / e-learning / EN

# ITIL® 4 Leader: Digital & IT Strategy (DITS) - accredited eLearning with exam

ITIL® 4 Leader: Digital & IT Strategy (DITS) eLearning is an online course developed by PeopleCert that prepares participants for the international ITIL® 4 Leader: Digital & IT Strategy (DITS) certification exam.

The module brings ITIL® concepts to the organisational strategy level and shows how to align digital and IT strategy with business objectives; it is intended for people responsible for organisational direction, digital transformation, service management and strategic decision-making. Upon completing the course, participants will be prepared to assess the digital environment, formulate and implement strategy in practice, manage risks and opportunities in a VUCA environment, and develop leadership that supports innovation, resilience and continual improvement. The course consists of several modules with interactive content and allows participants to learn at any time and at their own pace during 12 months of access.

## Training recipients

- Senior managers responsible for digital and IT strategy.
- Leaders of digital transformation and organisational change.
- IT Directors, CIOs and professionals in strategic technology roles.
- Managers of services, digital products and service portfolios.
- Enterprise architects and specialists supporting business model development.
- Consultants and IT service management experts involved in strategic decision-making.
- Individuals preparing for the ITIL® 4 Strategist certification.

## Benefits

- Develop your ability to create digital strategy – assess internal and external factors to build a vision and strategy that supports organisational competitiveness.
- Strengthen your ability to assess strategic impact – analyse how digital strategy affects business performance, innovation and organisational development.
- Develop your ability to implement strategy in practice – connect digital and IT strategy with the service value system, guiding principles and the ITIL® 4 value chain.
- Increase your ability to respond to digital disruption – assess the organisation’s digital readiness and select actions that strengthen its market position.
- Develop risk management capability in a VUCA environment – identify threats and opportunities and prepare appropriate response approaches.
- Strengthen your ability to design service delivery models – adapt service models to changing customer needs and technological capabilities.
- Develop organisational change and digital leadership skills – align culture, processes and structures with digital transformation initiatives while engaging teams and supporting collaboration.
- Prepare for the ITIL® 4 Leader: Digital & IT Strategy exam – consolidate the knowledge and skills required for the certification exam.

## Training program

1. Key concepts of digital and IT strategy
2. Strategy and the service value system
3. What is the vision?
4. Where are we now?
5. Where do we want to be and how do we get there? (Strategic planning)
6. Where do we want to be and how do we get there? (Strategic approaches)
7. Take action (managing strategic initiatives) 220
8. Did we get there? (Measuring strategy)
9. How do we keep the momentum going?
10. Managing innovation and emerging technologies
11. Managing strategic risk

## Expected preparation of the participant

An ITIL® 4 Foundation certificate is required.

## Training Includes

The cost of the course package includes:

- 12-month access to the accredited e-Learning course on the PeopleCert platform, including 10 hours of content.
- Official Training Materials.
- Accredited textbook in eBook format.
- Online exam voucher valid for 12 months.

The regular course package can be upgraded to the e-Learning+ version, which additionally includes:

- Take2 option (exam re-sit).
- Official Mock Exam (practice exam attempt).

Cost of the upgraded e-Learning+ package: PLN 5,000 net + VAT

For e-Learning+ package enquiries and purchase, please contact: szkolenia@altkom.pl.

## Language

- **E-Learning course:** English
- **Materials:** Official Training Materials:  English
- **E-Book:** English
- **Exam:** English

## Examination method

In addition to course access, participants receive an online exam voucher valid for 12 months. The voucher must be redeemed on the PeopleCert platform. The online exam is remotely proctored by a PeopleCert representative who connects to the candidate’s desktop and monitors the examination using a camera. At the proctor’s request, the candidate must use the camera to show the room in which the exam will take place. The proctor verifies that no third parties or unauthorised study aids are present in the room.

## Duration

1 days / 8 hours

## Examination description

- Exam Duration: 60 minutes.
- Multiple-choice test consisting of 30 questions.
- Passing score: 70% (21 correct answers out of 30).
- E-Books and training materials may not be used during the exam.
- Prerequisite: ITIL® 4 Foundation certificate.