training code: A+ Core 1 and Core 2 (+exam) / ENG DL 5d NIS2 / EN

CompTIA A+ -Authorized training with Exams 220-1201, 220-1202

The CompTIA A+ Core 1 and Core 2 training is an authorized course designed to provide participants with fundamental knowledge and practical skills required for entry-level IT support roles. The training covers a broad range of topics related to computer hardware, operating systems, networking, security, and operational procedures.

The course prepares participants for working in IT support environments such as helpdesk, service desk, or junior technical support positions. The training content aligns with the official **CompTIA A+ Core 1 (220-1201) and Core 2 (220-1202)** exam objectives.

The training focuses on understanding how IT systems operate in real-world environments, including installation, configuration, maintenance, and troubleshooting of end-user devices and operating systems.

Certification exams are not taken during the training and are completed separately after the course at an authorized testing center.

Training recipients

This training is intended for individuals who want to begin or formalize their career in IT and gain essential technical competencies required for IT support roles.
The course is recommended for:

- individuals starting a career in IT
- employees responsible for basic IT support tasks
- career changers entering the IT field
- participants preparing for further CompTIA certifications
- anyone who wants to understand the fundamentals of computer hardware, operating systems, and networks

Benefits

- Comprehensive IT Support Competencies

Participants gain practical knowledge in computer hardware, operating systems, networking, mobile devices, and troubleshooting.

- Preparation for Both CompTIA A+ Exams

The course covers the full scope of Core 1 and Core 2 objectives, enabling structured and informed exam preparation.

- Understanding Real-World IT Operations

The program is based on scenarios typical of everyday IT support work – incidents, user requests, diagnostics, and procedures.

- Strong Foundation for Further Development

The training serves as a starting point for advanced technical certifications and specialization in networking, systems administration, or cybersecurity.

Training program

1. What Does an IT Specialist Do?
2. Installing Motherboards and Connectors
3. Installing System Devices
4. Troubleshooting PC Hardware
5. Comparing Local Networking Hardware
6. Configuring Network Addressing and Internet Connections
7. Supporting Network Services
8. Summarizing Virtualization and Cloud Concepts
9. Supporting Mobile Devices
10. Supporting Print Devices
11. Managing Support Procedures
12. Configuring Windows
13. Managing Windows

14. Supporting Windows
15. Securing Windows
16. Installing Operating Systems
17. Supporting Other OS
18. Configuring SOHO Network Security
19. Managing Security Settings
20. Supporting Mobile Software
21. Using Data Security
22. Implementing Operational Procedures

Expected preparation of the participant

- Basic computer skills – general comfort with working on a computer, operating systems, and user applications
- Interest in technology and willingness to learn – the course is designed for intensive, accelerated learning
- Basic logical thinking skills – helpful for analyzing technical issues and troubleshooting processes.

Training Includes

- 5 days of instructor-led training
- Instructor supervision during the course
- Access to the learning community
- Authorized CompTIA A+ Core 1 and Core 2 course materials
- Integrated laboratory environment
- Selfstudy LABs – for 12 months

Language

- Training: English
- Training materials: English

Duration

> 5 days / 35 hours

Examination description

Certification exams can be taken at authorized Pearson VUE testing centers.

Exam codes:
• 220-1201 (Core 1)
• 220-1202 (Core 2)
Exam format: Combination of multiple-choice questions, drag-and-drop exercises, and performance-based problem-solving questions.
Number of questions:
Maximum of 90 questions per exam
Duration:
90 minutes per exam

Detailed exam information is available on the CompTIA website:
https://www.comptia.org/en-eu/certifications/a/core-1-and-2-v15